



CLIENT RELEASE NOTES

V11.8

HIGHLIGHTS

Feature	New auto SMS for cancelled appointments Cancelling appointments will generate a text to the client in the format: "This is confirmation that we have cancelled your booking for #bookingdate#" The message template can be changed to suit, and this messaging can be switched off in the SMS centre/settings area.
Feature	New auto SMS for rescheduled appointments Rescheduling appointments will generate a text to the client. The message template can be changed to suit, and this messaging can be switched off in the SMS centre/settings area
Feature	New auto SMS for no show appointments No-showing appointments will generate a text to the client. The message template can be changed to suit, and this messaging can be switched off in the SMS centre/settings area.

<p>Bug Fix</p>	<p>Quick Analysis report doesn't total new clients if their gender is 'Not Given' Bug - when you have a client record set to Gender 'Not given', the totals at the bottom of the Quick Analysis report would not include the sales for this client. This has now been fixed.</p>
<p>Bug Fix</p>	<p>Changing bill qty/price brings security pin with exit iSalon If the 'X' is clicked, this asks you if you want to exit iSalon. We have removed the exit function from this modal, as we should not be exiting iSalon when we are altering a bill line. This has now been fixed.</p>
<p>Improvement</p>	<p>We have Added text to SMS screen There is now a warning shown for the operator. This says: "SMS messages are limited to 160 Characters per message, you can send up to 3 messages per client at any one time. Please be aware each message contains a short URL for GDPR marketing preferences, this will use up to 25 characters"</p>
<p>Bug Fix</p>	<p>Issue on client record card, when the wrong page would be displayed if client details were missing. This has been fixed.</p>
<p>Bug Fix</p>	<p>List of Sales report incorrectly calculating tax The tax column on the List of Sales report was being incorrectly calculated. This has now been fixed</p>
<p>Bug Fix</p>	<p>In the client record card, under future appointments the grid had bookings shown in the wrong order The client record future bookings grid was displaying the bookings in the wrong order in certain circumstances. This has been fixed</p>

<p>Improvement</p>	<p>The Barcodes have been lengthened to 30 Characters</p>
<p>Bug Fix</p>	<p>Automatic SMS messages had an issue with displaying the booking time This has been fixed.</p>
<p>Bug Fix</p>	<p>Mobile not being used to send SMS, if not in mobile field If a client has their mobile in any field other than the mobile field, e.g. they have it in 'home 'or 'work' then the system is not detecting the valid mobile in that field. It thus attempts to send booking reminder texts using anything within the mobile field. This has been fixed.</p>
<p>Bug Fix</p>	<p>Sometimes when changing databases, we get subscript error 9 There was a rare issue where, when restoring a backup as a new database name, and then opening iSalon to link to this new database name, it would cause an error to come up preventing iSalon from being opened. This has now been fixed.</p>
<p>Bug Fix</p>	<p>In some circumstances when running the SAAG report, some service takings and quantities can land into a row called 'All Other Services'. When this happens, if there are multiple services to go into this row for a particular team member, it will only count 1 of the services and not add them together like it should do. This has the effect of showing a reduced £ value and quantity for the individual team member for 'All Other Services'. However, the totals for both this row and the column are still correct.</p>